

Early Help Assessment
Advisors

Police/PCSO's

School Representatives

Parenting Groups

Social Workers

Housing

Health Workers

Education Welfare

Drugs and Alcohol Services

Integrated Service for
Children with Additional
Needs (ISCAN)

Department for Work and
Pensions (DWP)

Youth Justice Service

Inspire

Primary and Secondary
Schools

Children's Community Health
Service

Special Education Needs and
Development (SEND)

Children's Centres

Do you need my consent to discuss my family?

Yes we do. To ensure you have the right support, we will need your consent as the Parent/Carer of the children to share your information. If a young person wants support without consent of their parents/carers, then professionals involved need to use the Fraser Guidelines to help assess whether a child has the maturity to make their own decisions and to understand the implications of those decisions.

GDPR

The Early Help Access Point will hold information about you and your family which will include Names, Dates of Birth, Address and contact details and a record of what has been discussed.

We will always ensure we follow General Data Protection Regulations, which means we will store your information safely and securely. There may be times when the Law requires us to share information without asking your consent, for example, if there was any safeguarding concerns or to prevent a crime.

WHERE CAN I FIND OUT MORE?



www.tameside.gov.uk/earlyhelp/neighbourhoods

Early Help Support

If you are worried about your family and would like to make a self-referral for Early Help Support or you want to know more about our services, please contact The Early Help Access Point on 0161 342 4260 where a member of staff will happily speak to you.

Neighbourhood Coordinator Numbers

You can speak to The Neighbourhood Coordinator for more information and advice by contacting them on:

North

(Ashton)
0161 342 2786

South

(Hyde/Hattersley/Longdendale)
0161 342 2783

East

(Stalybridge/Dukinfield/Mossley)
0161 342 5084

West

(Denton/Droylsden/Audenshaw)
0161 342 5083

Compliments/Complaints/Suggestions

We are happy to receive feedback around our services, we value your opinions and comments. If you wish to discuss anything, please contact The Early Help Access Point and speak to a manager. If you are still not satisfied, you can contact the Complaints Team on 0161 342 3535 or visit: www.tameside.gov.uk/socialcare/children/complaints



For all IMMEDIATE safeguarding concerns please call the
Tameside Multi Agency Safeguarding HUB on:
0161 342 4101

SUCCESSFUL FAMILIES
IN TAMESIDE



The Team Around Approach



THE TEAM AROUND APPROACH



Team Around Approach aims to empower families to take control of their own support!

What is Team Around?

The Team Around Approach involves several agencies coming together to make sure that worries are dealt with at the earliest point and you receive the help you and your family need. The Team Around meetings are arranged by someone who knows you and your family, for example, School, College or Nursery and they will take place in those settings.

Parents and families do not attend the meeting but your key worker will make sure that your wishes and feelings are shared, are at the heart of the discussion and remain the priority.

If you don't have a key worker, then please contact your child's school or support service to request an Early Help Assessment. It is your right to ask for an Early Help Assessment (EHA) if you are worried about your children and family.

If you would like to know more or are still unsure and would like to ask about Team Around, please contact your Neighbourhood Coordinator on the contact numbers overleaf.



Who may benefit from Team Around?

Every family could benefit from Team Around and everyone needs help and support at times and that is ok. Having a Team Around can help find solutions to the worries you have about your family.

These are some of the issues you may be facing that the Team Around Approach can help you with:

- Family relationships
- Financial difficulties
- Parenting
- Your child's school attendance
- Your child's self-esteem and confidence
- Dealing with times of change
- Understanding your child's development
- Building relationships

*Please note this is not an exhaustive list, you are welcome to contact us and we will happily advise you or alternatively you can speak to your child's school, college or nursery.



SUPPORT SERVICES, CONSENT AND GDPR



Support agencies and their role

Several support agencies work with the Early Help Service, they discuss the worries that you and your family have asked for help with. This helps us to get you and your family the right support at the right time by the right service. This may include advice, guidance and sign posting. Once discussed, someone will contact you, they will explain their role and the support that is available.

Please note, the below is not an exhaustive list.

